# Johnnie Escalera

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## **Key Skills**

- Critical Thinking
- Time Management
- Expert craftsmanship
- Critical Thinking Problem-solving skills

## **Professional Experience**

#### **Loss Prevention**

Ross Dress for Less, San Francisco, California | September 2022 - Present

- Completed incident reports and activity logs for accurate, current records.
- Patrolled store premises to detect and prevent shoplifting and security breaches.
- Monitored employee compliance with company policies, promptly addressing any violations or concerns as needed.
- Conducted daily store walk-throughs to identify potential security risks.

#### **Sales Associate**

Pandora, San Francisco, California | May 2023 - September 2023

- Organized racks and shelves to maintain store visual appeal, engage customers, and promote specific merchandise.
- Handled cash transactions efficiently while adhering to company cash handling policies, ensuring accuracy in all financial exchanges.
- Built relationships with customers to encourage repeat business.
- Managed returns, exchanges and refunds in accordance with store policy.

#### **Jewerly Maker**

My Lucky Karma, Palmdale, California | January 2021 - January 2022

- Increased customer satisfaction by providing personalized design consultations and recommendations.
- Optimized turnaround times for custom orders while maintaining superior quality through meticulous time management skills.
- Collaborated with sales staff to develop custom pieces tailored to individual client preferences and requirements.
- Strengthened relationships with suppliers, negotiating favorable terms for raw materials procurement.

### Education

High School Diploma

Pete Knight High School, Palmdale, CA | September 2018 - June 2022

in Jewelry and Metalsmithing

Academy of Academy University, San Francisco, CA | September 2022 - Present

## **Accomplishments**

Spring Show 2023

Academy of Art University | June 2023

https://2023springshow.academyart.edu/schools/jewelry-metal-arts/students/johnnie-escalera/

## Spring Show 2024

Academy of Art University | June 2024

https://springshow.academyart.edu/schools/jewelry-metal-arts/students/johnnie-escalera/